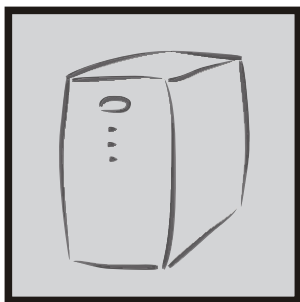


# USER'S MANUAL



**Please read and understand this instructions manual!**

This manual provides safety, installation and operation instructions which will guide you to the best performance of your equipment.

**Please keep this manual!**

It includes important instructions for the safe usage of the equipment and to obtain manufacturer's support in case of need.

**Please keep or recycle the packaging materials!**

Packaging materials used in our products are designed to provide protection from transportation.

These materials are necessary in case that the equipment needs to be shipped back for service. Damage that may occur during the shipment is not covered by the product's warranty.

## 1 INTRODUCTION

### 1-1 System Description

The product is line interactive UPS with LED indicators, newest technology and powerful function.

The Line Interactive UPS is designed with 2-Steps Boost and 1-Step Buck AVR to stabilize input voltage. Input voltage range is -30% +25%, but output regulation is +/-10%.

The Line Interactive UPS provides you with the ability of perfect protection for your critical devices.

## 1 INTRODUCTION

### 1-2 Features:

- Line Interactive design
- Microprocessor control guarantees high reliability
- Frequency 50/60Hz auto-sensing
- Equipped with 2-Steps Boost & 1-Step Buck AVR to stabilize utility voltage
- Built-in DC start function enable UPS to be started up without AC power supplied
- UPS Green Mode (Energy Saving Function)
- Off-mode Charging
- Modem/Phone line surge protection
- Over/Low Voltage, Short-Circuit, and Lightning /Surge(Optional) Protection
- Built-in CCCV (Constant Current, Constant Voltage) battery Charger

## 2 CAUTION

- The UPS contains voltage that is potentially hazardous. Qualified or certified technician should proceed all repairs and maintenance.
- The UPS has its own internal energy source (battery). The output receptacles may be active even when the UPS is not connected to an AC supply.
- The UPS is suitable for computers and electronic equipment with substantial rectifier or capacitive loads, not suitable for electronic equipment with significant inductive loads, such as motors & fluorescent lamps.
- Be sure to operate within the power rating of the UPS. Below 1/2 or 1/3 of the rated power is recommended for longer backup time & longer battery life.
- Do not place the UPS near excessive humidity, under sunshine, or close to heat-emitting sources.
- If the UPS is out of order, detach the power cord and consult your dealer right away. Do not remove cover; there is no serviceable part inside.
- The unit should be supplied by a grounded source. Do not operate the unit without a ground source.
- The socket should be installed near the equipment and be easily Accessible.

## 2 CAUTION

- Do not plug the UPS's power cord into itself. That will result in a safety hazard.
- A qualified technician or electrician in accordance with local electrical code should perform installation.

## 3 INSTALLATION

The UPS must be installed in a protected environment away from heat-emitting appliances such as a radiator or heater. Do not install this product where excessive moisture is present.

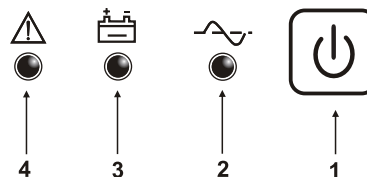


**CAUTION:** Never connect a laser printer or plotter to the UPS. A laser printer or plotter periodically draws significantly more power than its idle status, and may overload the UPS.

## 4 OVERVIEW

### ■ Front Panel

1. **Main Power Switch:** On/Off or Silence Button
2. **On-Line LED:** AC normal
3. **Back-Up LED:** Battery in backup
4. **Cut-Off LED:** Overload or Fault

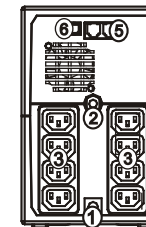


### ■ Rear Panel

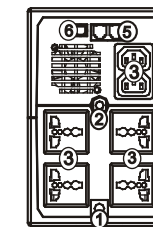
1. **AC Input:** Connect to input power cord
2. **AC Fuse/ Circuit Breaker**
3. **Back-up/AVR Outlets**
4. **Surge Protection Outlets**
5. **RJ-45 port (Optional)**
6. **Communication interface:** USB port (Optional)

## 4 OVERVIEW

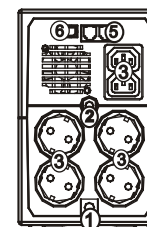
### ■ IEC-320



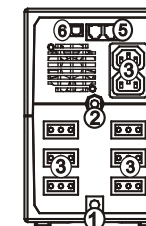
### ■ Universal



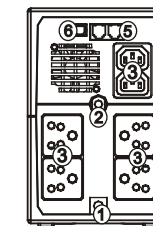
### ■ German



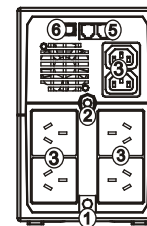
### ■ Italian



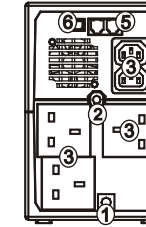
### ■ Indian



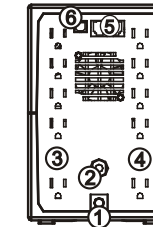
### ■ Australian



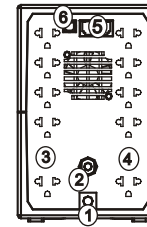
### ■ UK



### ■ Nema5-15R



### ■ Universal Nema



## 5 OPERATION

### 5.1

When UPS is connected to city utility, but UPS is not powered on, UPS will charge battery automatically and Green LED will flash every 2 seconds.

Please press main switch on front panel for 1 second to turn on UPS.

### 5.2

To turn off UPS when UPS is under AC mode, please press main switch on front panel for 4 seconds.

To turn off UPS when UPS is under battery mode, please press main switch and then UPS will shut down completely in 10 seconds.

This UPS is designed with "Off-mode charging", so UPS will charge battery continuously when UPS is under AC normal. If users intend to power off UPS completely, users have to remove input power cord from city utility.

### 5.3 DC Start:

Press on main switch for 4 seconds when city utility is black out, UPS will be turned on and then go to back up mode. To turn off UPS, please press main switch for 4 seconds again. If users want to turn on UPS again, please wait for 10 seconds to press main switch for 4 seconds again.

### 5.4

When UPS is under battery mode and battery voltage is too high or low, buzzer will beep.

### 5.5

Buzzer will beep twice every 8 seconds when city utility is black out. To silence alarm, please simply press main switch. To re-start alarm, please press main switch again.

## 6 STORAGE

To ensure battery lifetime, please kindly read and also follow below instruction completely.

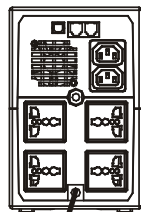
This unit is shipped from the factory with its internal battery fully charged, however, some charge maybe lost during shipping and the battery should be recharged prior to use. Plug the unit into an appropriate power supply and allow the UPS to charge fully by leaving it plugged in for at least 10 hours.

### Extended Storage

Storage Temperature	Recharge Frequency	Charging Duration
5 to 86°F (-15 to 30°C)	Every 6 Months	10 Hours
86 to 113°F (30 to 45°C)	Every Month	10 Hours



10 hours



## 7 BASIC INDICATION TABLE

Status	Y-LED	G-LED	BUZZER
Battery normal Load normal	UPS on backup mode, LED is on. Battery/Load normal, LED blink twice per 4 secs.	OFF	Beeping twice per 8 secs.
No load (Green Mode only)	LED off firstly and then blinks once per 4 secs.	OFF	Beeping once per 4 sec.
Low battery	LED blink 4 times per sec.	OFF	Beeping 4 times per sec.
In phase lock (AC good, PLL working)	OFF	LED blink 4 times per sec.	OFF

\* R-LED: Depend on fault condition

STATUS	Y-LED	G-LED	R-LED	BUZZER
Battery full	OFF	Continuously ON	Depend on fault condition	OFF
Battery charge 70%~90%	OFF	Blink once per 8 secs.		
Battery charge 50%~70%	OFF	Blink once per 4 secs.		
Battery charge 30%~50%	OFF	Blink once per 2 secs.		
Battery charge 0%~30%	OFF	blink every sec.		

	STATUS	Y-LED	G-LED	R-LED	BUZZER
OFF mode	AC I/P disconnected (UPS OFF completely)	OFF		OFF	OFF
	AC I/P normal (Batt. In charging)	OFF	Blink once per 2 sec.	Depend on fault condition	
	AC I/P normal (Batt. Is full charged)	OFF	OFF		
	UPS timer is set (Through USB interface)	Blink once per 2 sec.	See G-LED status "AC Normal Mode" table		

	STATUS	Y-LED	G-LED	R-LED	BUZZER
Fault	Over temperature	Depend on AC I/P or load condition		OFF	Beep 32 times per other 2 secs.
	Overload		Blink twice per sec.	Continuously beeping	
	O/P Short circuit		ON		Beep 32 times per other 2 sec.

## 8 TROUBLE SHOOTING

Upon UPS failure, please kindly check UPS by following below steps. If there is no problem with below points, please kindly send UPS for service

- Is main power switch turned on?
- Is the UPS plugged into a working wall outlet?
- Is the line voltage within the rating specified?
- Is the fuse blownd (at rear panel)?
- Is the UPS over-loaded?
- Is battery not fully charged?

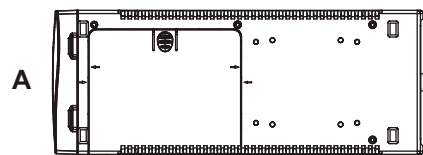
Please provide the following Information when call for service.

1. Model number, serial number.
2. Date of the problem occurred, date of purchase.
3. Full description of the problem including load, LED, and alarm status, installation condition, working environment, etc.

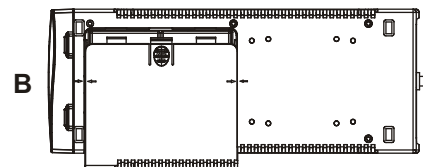
TROUBLESHOOTING CHART		
PROBLEM	POSSIBLE CAUSE	ACTION TO TAKE
UPS cannot turn on LED not light	Battery voltage less than 10V	Recharge the Battery
	PCB failure	Replace the PCB, call for service
	Load less than 25w at battery mode	Normal condition, "No load shutdown function" is active
UPS always at battery mode	Power cord lose	Plug in the power cord
	AC fuse burn out	Replace the AC fuse
	PCB failure	Replace the PCB, call for service
Backup time too short	Battery not fully charged	Recharge the UPS at least 5 hours
	Battery defective	Replace the Battery, call for service
Buzzer continuous beeping	Overload	Remove some loads

## 9 INSTRUCTION TO CHANGE BATTERY

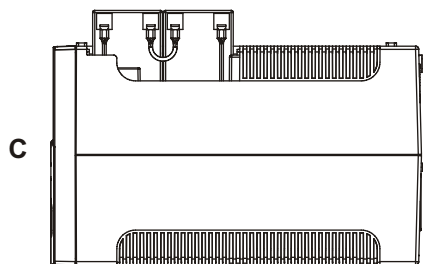
1. Please place UPS device as below picture.



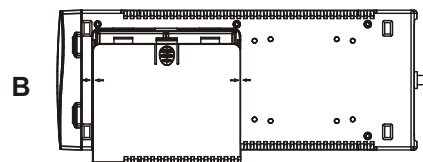
2. On the cover of battery compartment, there is a round button. Please press the round button and then push cover out till arrows on cover are aligned with arrows on UPS housing. After arrows on cover are aligned with arrows on UPS housing, the cover can be dismantled from UPS housing easily.



3. After cover is dismantled, please pull out battery and then disconnect wires from battery positive and negative terminals. Get a new battery and then connect wires to positive and negative terminals of new battery. Please make sure to connect wires to positive and negative terminals correctly, otherwise UPS device might be damaged. It is normal to have small spark when connecting wires.



4. Please take cover of battery compartment and then align arrows on cover with arrows on UPS housing. After arrows are all aligned, push cover in and then double check if cover is well-locked. Cover has to be well-locked, otherwise battery might fall out under operation and cause danger.



## 10 SPECIFICATIONS

Capacity	1000VA-2000VA
Input	
Voltage	110/115/120VAC or 220/230/240VAC
Voltage Range	-30% +25%
Frequency	50/60Hz Auto-sensing
Output	
Voltage Regulation (Batt. Mode)	+/-10%
Frequency	50/60Hz +/-1Hz
Waveform	Simulated Sinewave
Transfer Time	<6ms (Typical)
Battery	
Battery Type	24VDC
Recharge Time	5 Hrs to 90% after complete discharge
Battery Protection	Over Discharge Protection
Advanced Battery Management Function	Yes
LED Indicators	Normal: Green / Battery: Yellow / UPS Cut-off: Red
Alarm	Buzzer on for Back-up mode, battery low, overload
Output Short Protection	AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)
AVR (Automatic Voltage Regulation)	Yes
DC Start Function	Yes
Over/Under Voltage Protection	Yes
Safety Standard	
LVD	CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)
EMC	CE (EN55022:2010 ; EN55024:2010)
Environment	
Operating Temperature	0-40°C
Relative Humidity	0-95%, non-condensing
Audible Noise	< 40dB at 1M
Physical	
Dimension (D*W*H)	343*135*208mm
Design, Manufacture, Service	ISO9001:2008